

AIRLINES' RANKING CHART
ON THE BASIS OF LEAST COMPLAINTS PER 10,000 PASSENGERS
AT MAJOR PAKISTANI INTERNATIONAL AIRPORTS
(JULY – DECEMBER 2023)

RANK	AIRLINES	COMPLAINTS PER 10,000 PASSENGERS
1.	AIR ARABIA	0.113
2.	FLY NAS	0.282
3.	FLY DUBAI	0.318
4.	FLY JINNAH	0.347
5.	SALAM AIR	0.371
6.	EMIRATES AIRLINES	0.418
7.	GULF AIR	0.549
8.	QATAR AIRWAYS	0.556
9.	AIR SIAL	0.597
10.	ETIHAD AIRWAYS	0.632
11.	PAKISTAN INTERNATIONAL AIRLINES	0.643
12.	TURKISH AIRLINES	0.676
13.	OMAN AIR	0.684
14.	AIRBLUE	0.727
15.	THAI AIRWAYS	0.852
16.	SAUDI ARABIAN AIRLINES	1.013
17.	SERENE AIR	1.327

*Airlines having traffic of at least 10,000 passengers per month.